



TRFC – JOB DESCRIPTION

Job Title	Food & Beverage Server
Department	Hospitality
Based at:	Prenton Park
Reports to:	Food & Beverage Manager
Responsible for:	N/A
Hours of work:	Matchdays, Ad Hoc, Casual
Hourly rate:	NMW for age range
Contracted status:	Casual
Job role:	We have a fantastic opportunity to join the Club within our hospitality department. You will have a wide range of duties in creating a memorable experience for all visitors.
Duties and responsibilities	<ul style="list-style-type: none">• Greeting customers• Delivering exceptional customer service• Taking & serving food & drink orders• Taking payments & use of Epos system• Energetic and vibrant, ideally with previous experience in similar roles, the best candidates will have a natural gift for hospitality and be genuinely excited by the idea of a fast paced expanding business.• Fun and outgoing with a real passion for fresh food and drink with a key eye for detail.• Ideal candidates for Bar and Waiting staff will have a great work ethic
Skills and knowledge required:	<ul style="list-style-type: none">• Communication skills, by listening to customers, engaging and building a rapport with them and by dealing with challenging people and situations• Experience of working under pressure including managing a workload at busy times• Developing an understanding of customer needs and using this knowledge to improve the business, for example, passing on or responding to customers' requests and suggestions• Building a hospitality awareness and the experience of working in the hospitality environment
DBS check required:	None required

The document is a guide only and should not be regarded as exclusive or exhaustive. It is intended as an outline indication of the areas of activity and will be amended in the light of changing needs of the business.

How to apply

To apply, please email your CV and covering letter or an expression of interest form to recruitment@tranmererovers.co.uk

Equality and Diversity

Tranmere Rovers FC is committed to the principle of equal opportunity in employment and its employment policies for recruitment, selection, training, development and promotion are designed to ensure that no job applicant or employee receives less favourable treatment on the grounds of race, colour, nationality, religion or belief, sex, sexual orientation, marital status, age, ethnic and national origin, disability or gender reassignment.

Safer Recruitment

Tranmere Rovers FC is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults. The successful applicant will be required to undertake appropriate safeguarding checks as well as providing proof of right to work in the UK.